

# Campus Knowledge Base



## CHRISTOPHER NEWPORT UNIVERSITY

### INFORMATION TECHNOLOGY SERVICES

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#### Frequently asked questions

- [How do I install SPSS?](#)
- [How do I install PrintAnywhere?](#)
- [How do I install Microsoft Office 365?](#)
- [How do I setup the Duo Two-Factor Authentication Client?](#)
- [How do I setup Two-Factor with Microsoft/Azure?](#)

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#### Hot Topics—VPN and Two-Factor Authentication

- [VPN \(Virtual Private Network\) at CNU](#)
  - [Set Up VPN Access--MacOS](#)
  - [Access My Computer via VPN - MacOS](#)
  - [Set Up VPN Access--Windows](#)
  - [Access My CNU Computer via VPN - Windows](#)
- [Duo Two-Factor Authentication Client Setup](#)
- [Microsoft/Azure MFA Setup Client Setup](#)

#### Contact IT Services

- **Phone:** (757) 594-7079
- **General Email:** [helpdesk@cnu.edu](mailto:helpdesk@cnu.edu)
- **Helpdesk ticket email:** [helpspot@cnu.edu](mailto:helpspot@cnu.edu)
- **Helpdesk:** Tribble Library, 24 / 7 room
- **Hours:**

Day	Hours
Sunday	CLOSED
Monday - Friday <b>Tribble Library</b>	8 am - 6 pm
Saturday	CLOSED