Set Up VPN Access--Windows

Requesting VPN Access

Please Click Here for VPN Access Instructions.

Installing GlobalProtect

You will need admin rights to your home computer to install the Global Protect product. Launch your web browser and type https://gpvpn.cnu.edu into the address bar. Whichever browser you use, you will then see the following screen. Enter your CNU username in the "name" box, then your password in the Password box.

Christopher Newport University - GPvpn Portal			
Username			
Password	•••••		
	LOG IN		

You'll then be asked to download the version of Global Protect that matches your system. To tell your system type, click on the start menu, and click on the Settings icon.



On the Control Panel that pops up, select System, then About.



In the screen that appears, you can find your system type (64 or 32 bit):

Device specifications				
Device name	ITSDELG2ZCP72	2		
Processor	Intel(R) Core(TM) i7-6820HQ CPU @ 2.70G 2.70 GHz	Hz		
Installed RAM	16.0 GB (15.9 GB usable)			
Device ID	5882985E-8C94-484E-ABCD-33A08985223	0		
Product ID	00328-10000-00001-AA077			
System type	64-bit operating system, x64-based proces	sor		
Pen and touch	No pen or touch input is available for this o	display		

Close that window, and download the file appropriate to your system type.

blocked URL

Double-click on the file to run it. A box will come up asking whether you want to run the file. Click "Run."

blocked URL

Click Next on the next three screens:

记 GlobalProtect	_		×
Welcome to the GlobalProtect Setup Wizard	.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	palo	alto NETWORKS"
The installer will guide you through the steps required to install GlobalPro computer.	tect v5.2	.4 on your	
WARNING: This computer program is protected by copyright law and inte Unauthorized duplication or distribution of this program, or any portion of it or criminal penalties, and will be prosecuted to the maximum extent possi	ernatione to ay re ble inde	al treaties. esult in seve er the law.	re civil
Cancel < Bar	ck	Ne	d>

🕼 GlobalProtect			- 🗆 X
Select Installation Folder			paloalto
The installer will install GlobalProtect to th To install in this folder, click "Next". To ins	ne following folder. stall to a different fold	ler, enter it belo	w or click "Browse".
<u>F</u> older:			
C\Program Files\Palo Alto Networks∖	GlobalProtect\		Browse Disk Cost
	Cancel	< Back	Next >
GlobalProtect		l	- ×
The installer is ready to install GlobalProt Click "Next" to start the installation.	tect on your compute	er.	
		G	

The program will be installed on your computer. Depending on your computer's setup, you may have to enter your admin username and password. Click Complete when the client is done installing.

Accessing GlobalProtect

To access the client, click the start menu locate GlobalProtect from the list of applications:



The application will open a mini-box on the bottom right of your screen. Click "Connect".



Enter your CNU username and password into the appropriate boxes, and enter gpvpn.cnu.edu into the "Portal" box. Then click "Sign In."

GlobalProtect
Sign In Enter login credentials
Portal: gpvpn.cnu.edu Username
Password
Sign In
Cancel
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When you first log in, you may receive a prompt to confirm your security credentials via Duo Two-Factor Authentication. To set up Duo, see the article titled "DUO Two-Factor Authentication Client Setup". If you have already set up Duo on your mobile device, you will receive a notification of your login request.



open the DUO application on your device and open the login request. Select Approve to allow the VPN to complete the connection.



You will see this icon in the bottom-right corner of your screen if you are connected:

