

# Troubleshoot Non-Working Scholar Tools

## Use Chrome or Firefox

Safari blocks third-party cookies by default, making it not work with most external Scholar tools. Use [Google Chrome](#) or [Mozilla Firefox](#) for best results.

## Enable Redirects for Scholar on Chrome

Certain combinations of settings can block Chrome from properly following the external links in Scholar. To enable the external tools, go to Scholar and click on the lock icon. From the menu that pops up, choose Site Settings.

[blocked URL](#)

Look for "Pop-ups and redirects" and change it to Allow.

[blocked URL](#)

You should then be able to access your Scholar tool.