

IT Services Overview for Students

ITS offers the following services for students:

- [Setting up your computer for use with CNU's wireless network](#)
- [Setting up your computer for use with the on-campus Pharos PrintAnywhere system](#)
- [Diagnosing and repairing network-related issues](#)
- [Assisting with CNU password or account issues](#)

CNU does not offer computer repair or virus removal services.

ITS also offers the following guidance on using online tools and services provided by Christopher Newport University:

Password Services

- [Resetting my CNU Password](#)
 - [Recovering a Forgotten Password](#)
 - [What's My CNU Email Address?](#)

OnGuard

- [Install OnGuard for Windows](#)
- [Install and Use OnGuard for Macs](#)

Scholar Tools

- [Participate in a Blackboard Collaborate Session](#)
- [Collaborate and Scholar Tools Not Displaying](#)
- [Submitting an Assignment in Scholar](#)
- [Submitting a Google Assignment in Scholar](#)
- [View My Grades in Scholar](#)

Google Tools

- [G-Suite for Education Basics](#)
 - [Logging In for the First Time](#)
 - [Google Drive Basics](#)
 - [Google Calendar Basics](#)
 - [Google Hangouts/Meet Basics](#)

Printing Services

- [PrintAnywhere for Windows](#)
- [PrintAnywhere for ChromeOS](#)
- [PrintAnywhere for MacOS](#)

Miscellaneous

- [Game Consoles on the CNU Network](#)
 - [Online Games on the CNU Network](#)
 - [What TV Channels Do I Get?](#)
- [Respondus FAQs](#)
- [Utilizing the Luter Observation Labs](#)
- [Downloading/Installing Microsoft 365](#)