Understand CNU email spam filtering

Your CNU Connect e-mail uses Google's built-in spam filtering. To mark a message as spam, check the box next to the message and click the "report spam" button:

blocked URL

You can click on the same button from within the message.

To check your spam filter, click "More" on the left side of your screen.

blocked URL

Then choose Spam.

blocked URL

If a message has been wrongly marked as spam, check the box next to the message and choose "Not Spam" to return it to the appropriate folder.

blocked URL

To empty your spam folder, choose "Delete all spam messages now".

blocked URL