### **Common Documentation Overview**

#### Search Knowledge Base Articles

## Scholar related Knowledge Base articles

- Accommodations and Exceptions on Graded Items in Ultra Courses
- Add a clicker registration link to my class in Scholar
- Add a Clicker Registration Link to my Ultra Course
- Add a YouTube video in Scholar Ultra Courses
- Add Pearson MyLabs or Mastering to your course in Scholar
- Add SAGE Materials to your Scholar Classes
- Add SAGE Materials to your Ultra Course
- Add Web Links to Ultra Courses
- Adding an Overall Grade calculation to the Gradebook
- Adding Calculations to the Gradebook
- Adding Web Links to Scholar
- Archive courses in Scholar
- Assign journal in Scholar
- Assign portfolios to students in Scholar
- Attach a rubric to content in Scholar

All Scholar related Knowledge Base articles

# Google related Knowledge Base articles

- Use Drive for Desktop
- Use CNU email with webpage email links
- Understand email retention guidelines
- Understand Google Contacts basics
- Understand Google Calendar basics
- Understand Google Forms basics
- Understand recurrent events in
- Google Calendar
- Understand Google Drive basics
  Understand Google Hangouts/Meet basics
- Understand Google Shared Drive basics

# Telephony related Knowledge Base articles

- Enable call forwarding with the MITEL Connect Client
- MITEL "ShoreTel" How to Use the MITEL Connect Client
- MITEL "ShoreTel" Understanding Telephone Speed Dialing
- MITEL "ShoreTel" Understand Telephone Lights and Indicators
   MITEL "ShoreTel" Understanding
- MITEL "ShoreTel" Understanding Basic Telephone Operations
- MITEL "ShoreTel" Setup my voicemail
- MITEL "ShoreTel" Understand Conference Calling
- MITEL "ShoreTel" Understanding Availability States
- How to connect MITEL phone to the network
- Get a longer network cable for my telephone
- Check my voicemail
- MITEL "ShoreTel" Voicemail Quick Reference Card
- MITEL "ShoreTel" IP Phone 655 Quick Reference Guide
- Change voicemail settings with the ShoreTel Client
- ShoreTel-Compatible Wireless
  Headsets