

# Jamf Connect Setup and Password Sync (macOS)

## Info

This page documents how to set up a previously existing "local" account on a macOS device and migrate it with Jamf Connect. This only applies to CNU-owned devices that are currently enrolled in Jamf.

## Software is available in Self Service!

Jamf Connect is available in our Self Service application on your launchpad with macOS devices. If you don't know what Self Service is or have questions regarding that, please click [HERE](#) to find out what our Self Service portal can provide!

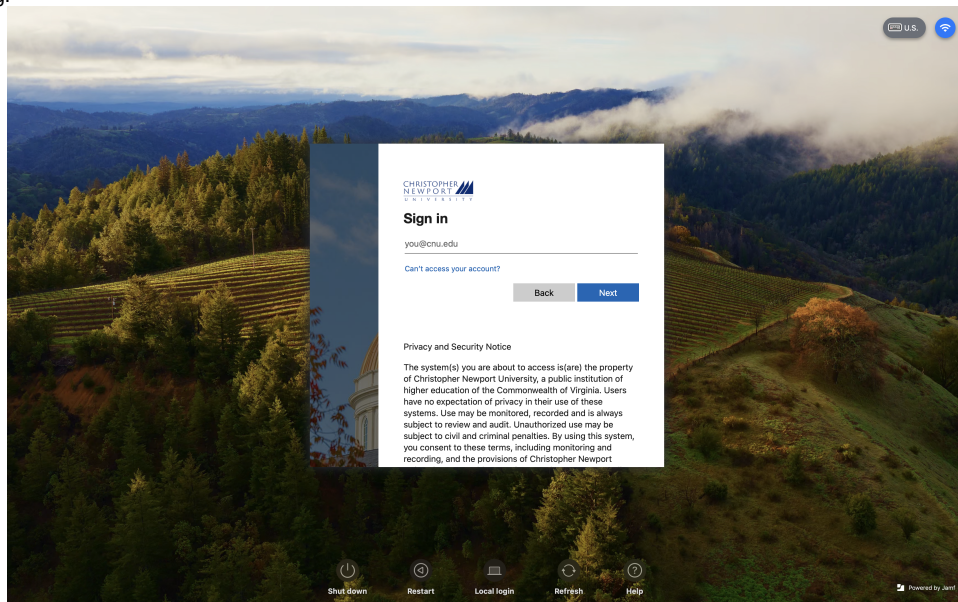
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## Signing in AFTER a reboot with FileVault

1. Sign in with the LOCAL account to unlock the FileVault drive.
  - a. Your LOCAL account is the prefix before your @cnu.edu email address (Ex: firstname.lastname)
2. Once the FileVault drive is unlocked, you will proceed as you see below and sign in with your email address and password.

## First sign-in after Jamf Connect has been installed

1. Your sign-in page will now have our SSO (Single Signon) service associated with your device, and the login window pane will look like the following:



- a.
2. Proceed with signing in with your **CNU Email** address and **Password** associated with your CNU Email account.
    - a. If MFA is configured, the user is prompted to select and complete the challenge.
  3. If your network short name does not match an existing local account short name, you will be prompted to select a local account to connect to the network account. **This step is automatically skipped if the network short name matches an existing local short name.**
    - a. **blocked URL**
  4. You will be logged in if the local account password matches the network account password. If the passwords do not match, Jamf Connect prompts you to sync them.
  5. The local user account password is synced with the network password, and the user is logged in. Jamf Connect adds the network username as an alias to that local account.

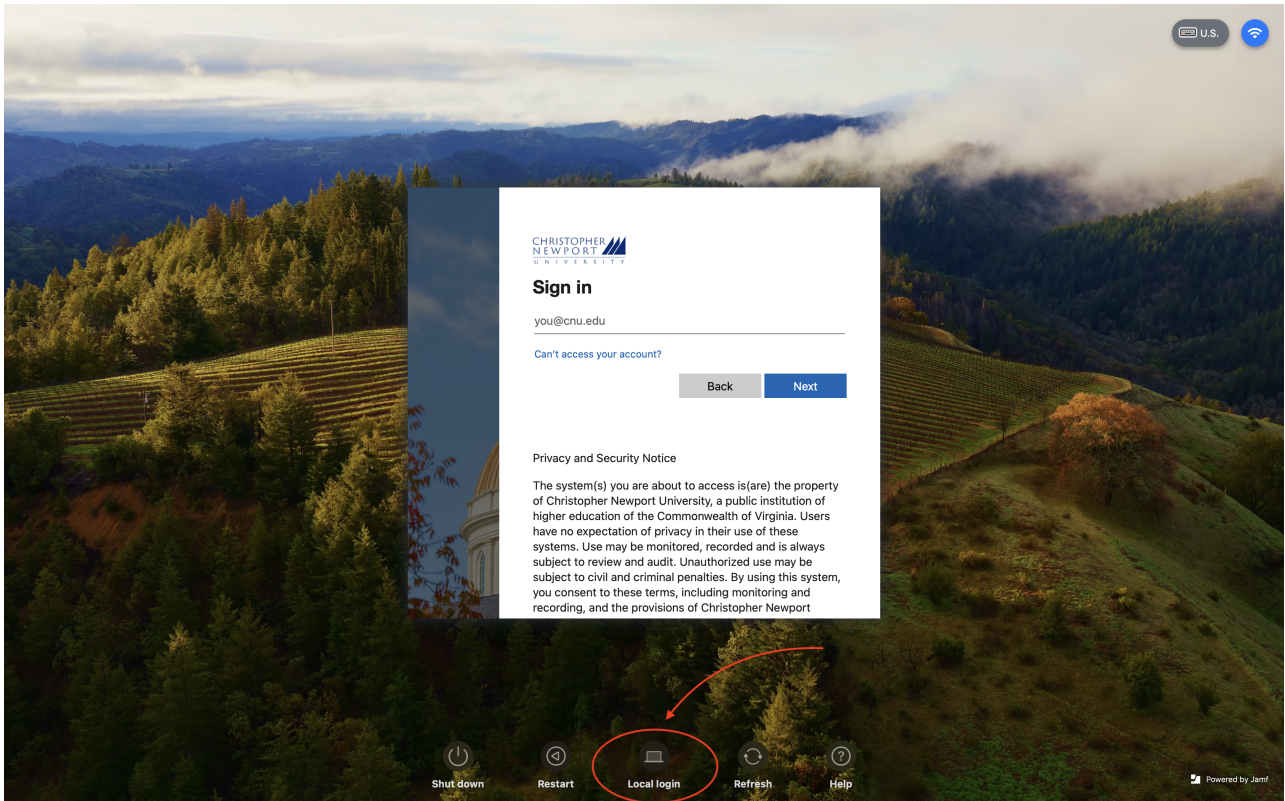
## Password Changes via Microsoft Azure (SSO)

1. Click the Jamf Connect menu bar icon [blocked URL](#).
2. Click **Change password**.
3. A web view with CNU's Microsoft Azure change password screen displays.

4. Follow the on-screen instructions to change your password.
5. Jamf Connect will prompt you to sync your local password with the new network password.

## Local Login if a network is **unavailable**

- Click Local Login.



- Enter your username (firstname.lastname) into the computer; your username will always be the first part of your CNU Email address (example: john.doe).



U.S.



Username

Password



Shut down



Restart



Azure\_v2 login



Help

Powered by Jamf