Student Documentation Hub

- Connect my computer to the eduroam wireless network
    - Forgetting a WiFi Network
- Get my game console on the network
- Print Anywhere (Pharos) Information
- IT Security for Students
- Scholar Navigation Basics
- Submit Assignments to Scholar
    - Submit portfolio assignments in Scholar
- Discussion Posts
- Blogs and Journals
- Taking Tests
- View my grades in Scholar (Update to include viewing feedback on Assignments)
- Qwickly Attendance for Students
- Participate in a Blackboard Collaborate session
- View Blackboard Collaborate recordings
- Understand Google Drive basics
    - Install Drive for Desktop
    - Use Drive for Desktop
- Download Microsoft Office / sign up for Microsoft 365
- Install Mathematica on my personal computer--Students
- Download and Install SPSS--Students
- Install Atlas.ti on Personal Computers
- Install MatLab on my personal computer

Don't See What You Need?

Multiple services on-campus are often thought to be managed by the IT Department, but in reality are managed by other groups within the University.

- Many issues in a Scholar course can often be resolved by contacting your Instructor prior to reaching out to the IT Office (Ex. Course availability, test settings).
- For issues with CNU Live, course registration, Student information in Scholar, Contact the Registrar's Office
- For issues with Billing, tuition, or payment accounts, Contact Student Accounts.
- For issues with your Captains' Card or Captains' Cash, Contact the Captains Card office in the David Student Union.
    - Print Funds are also managed by Captains Card managers.
- For issues with door access to given buildings (Ex. card swipes not working) Reach out to the Housing office.
- For physical repairs to systems such as ventilation/air conditioning or electricity, contact Operations.
    - It is also recommended to contact Operations if you encounter a broken lectern (ex. Lectern will not close/lock properly).

If your issue is managed by IT services and is not resolved by the above documentation, refer to the contact methods below to contact the IT office or file a helpdesk ticket.