# New Computer Setup for macOS Users

> ⊘ This page only applies to Staff and Faculty who have received a computer asset from Christopher Newport University. This **DOES NOT** apply to personal computers.

**This article assumes the following:**

1. You (the customer) submitted a ticket, and your new device is being procured.
2. You (the customer) received a ticket from Information Technology Services stating we are setting up your device or will deliver the device shortly.

**Once you have received your new MacBook or iMac from IT Services, please follow the below steps:**

1. You will be greeted with a login screen—type in your **CNU Email and Password**. More info HERE.
2. Once logged in, you will have access to your new computer and have a password synced to your current password.
   a. When you go to change your password, please follow the prompts you receive from Jamf Connect to continue to sync your password accordingly. More info HERE.

## Application Installs:

The first time you log in, the standard software installs will be complete: **Adobe Acrobat Reader**, **Alertus**, **Chrome**, **ESET antivirus**, **Firefox**, and **VLC media player**.

*Additional software and the department printer(s) are available via Self Service. If you need something installed that is not currently listed in Self Service, please submit a Helpdesk ticket, and we will add the software.*

## Self Service Installs:

> ⊘ More information regarding Self Service can be found here. Here is a small preview of how Self Service works at CNU!