

# Transact eAccounts App Setup

1

Install the Transact eAccounts app on your device. You can scan the QR codes below to quickly find the app.



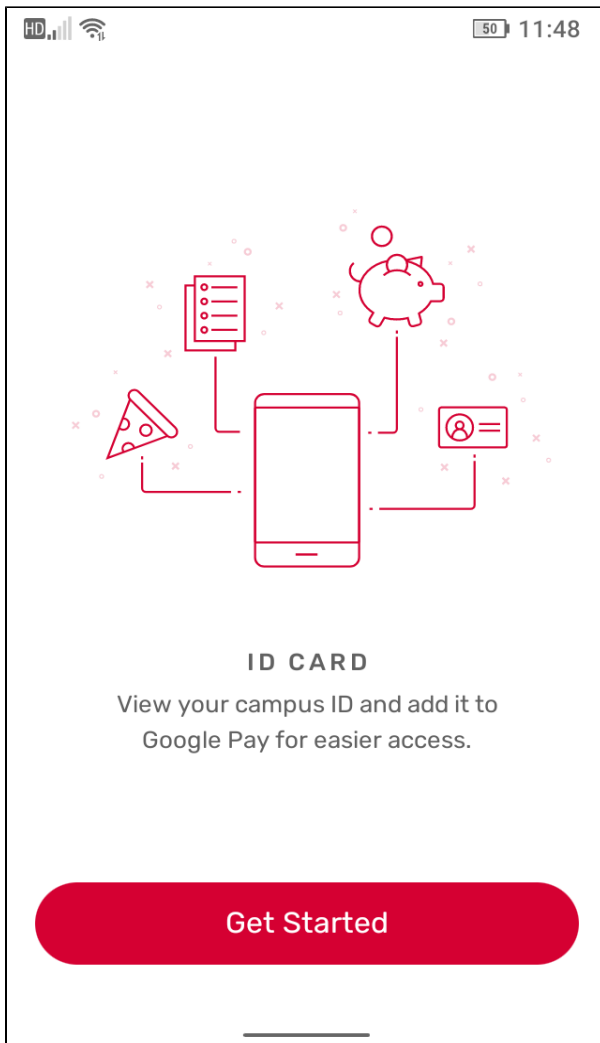
Download for Android: <https://play.google.com/store/apps/details?id=com.blackboard.transact.android.v2>



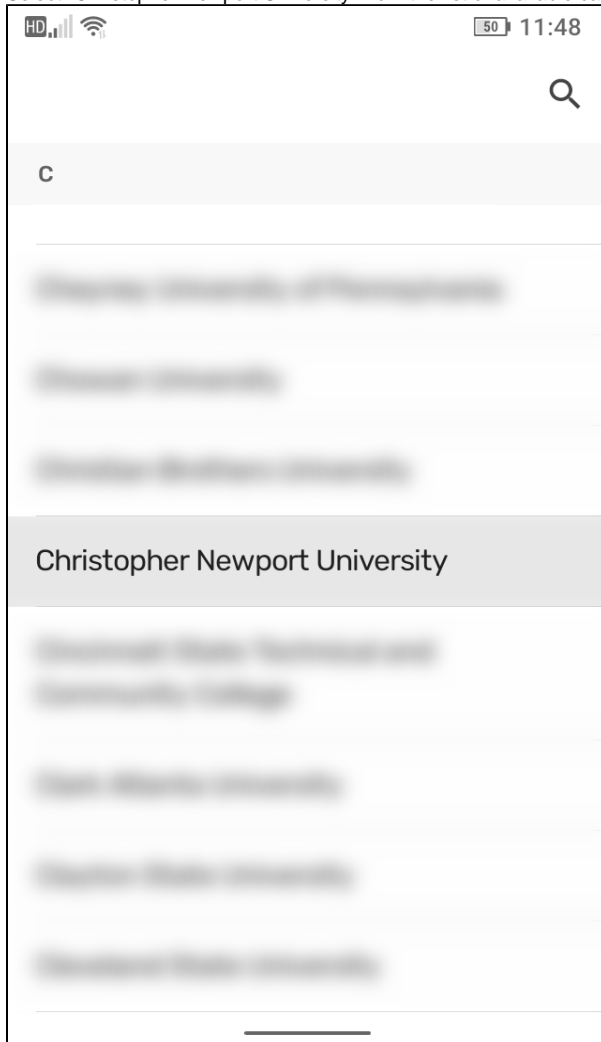
Download for iOS: <https://apps.apple.com/us/app/transact-eaccounts/id1493974212>

2

Flip through the welcome screens, then tap the "Get Started" button.



Select "Christopher Newport University" from the list of available campuses.



**Important Note:** For security purposes, if you have not logged into eAccounts (via the website or the app) in more than 365 days, your account will automatically lock and you will receive a generic error message when trying to sign in.

If this happens, you can put in a Helpdesk ticket or contact the Captains Card Office to have your account unlocked.

4

Select to login with "CNU Connect", then tap the "Continue to Sign In" button, and enter your CNU Connect credentials



50 11:49



# Christopher Newport University

CNU EACCOUNTS

CNU Connect



50 11:49

Sign in



Continue to Sign in

← Sign in



CHRISTOPHER NEWPORT  
UNIVERSITY

Single Sign On

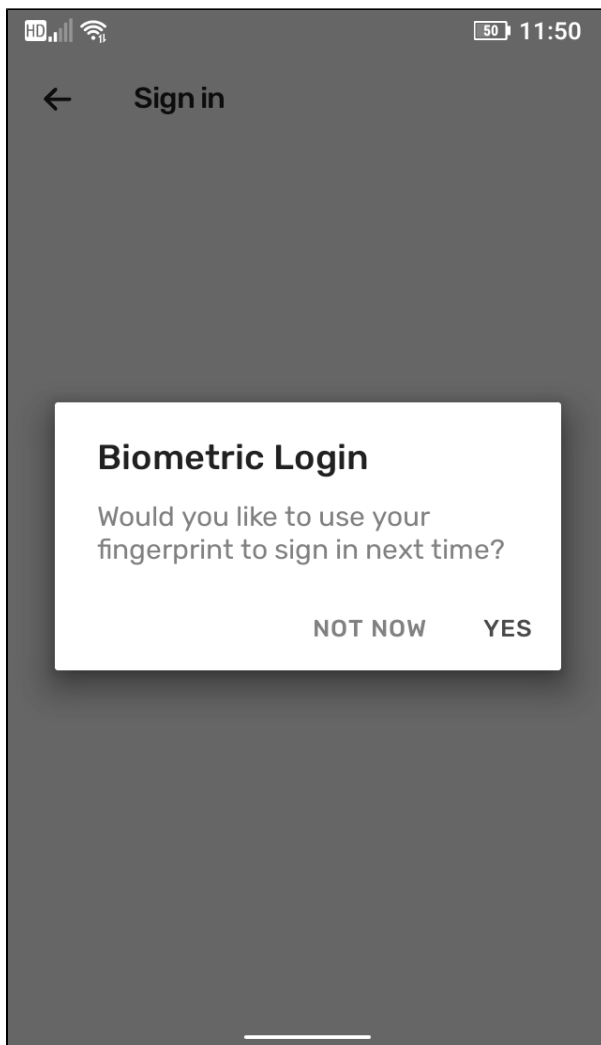
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Sign in

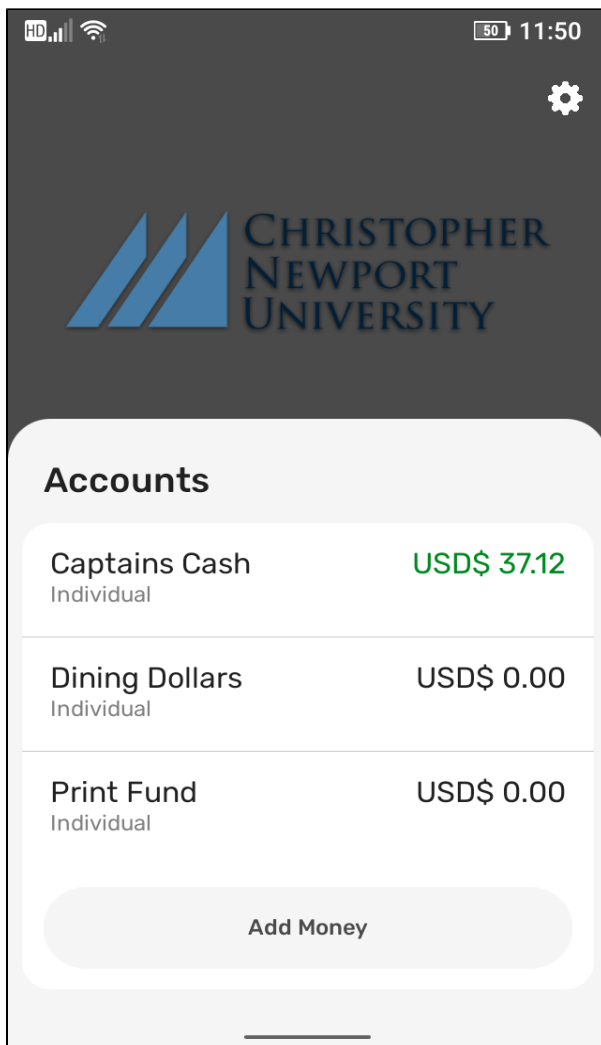
5

You may be prompted to use a biometric login to save your credentials. You can allow this for ease of login in the future.



6

Congratulations! You can now view your account balances, as well as your meal plan usage.



You can tap on the gear in the upper-right corner of the app to get some additional options.

7

Tapping on the gear icon will bring you to the Account Management screen.

- You can change your PIN code (only required for select staff members)
- Report your CNU ID card as lost (to deactivate it). Use caution, as this takes effect immediately and requires an in-person verification to reactivate your card.
- Setup a credit card to add funds to your account
- Submit a new ID photo (for incoming freshman)



