

Use Qualtrics

Qualtrics

[Qualtrics](#) introduces CNU faculty, students, and staff to a complete and comprehensive survey design solution.

Accessing Qualtrics

All Christopher Newport faculty, staff, and current students have access to Qualtrics.

1. Enter the URL <https://cnu.qualtrics.com/> into your preferred web browser
2. You'll then be redirected CNU Connect login screen.
3. Log in using your Connect ID and password.

Helpful Links

- [Learn the Experience Management \(XM\) Platform](#)
- [Qualtrics XM Basecamp](#)
- [Survey Basic Overview](#)
- [Survey Question Sequence, Flow & Style Tips](#)
- [Matrix Table Question](#)
- [Qualtrics XM Support](#)
- [Qualtrics Community](#)

Qualtrics Support

If you need help, follow these steps:

1. Log in to [Qualtrics](#)
2. Click **Help** in the upper-right corner,
3. Click **Contact Support**
4. Select **Sign in with SSO**
5. Organization ID is: **cnu**
6. Select the type of support request and follow the prompts.
7. You will then be offered the currently available support options (Chat, Email, Phone, and Community)

Download Qualtrics Mobile

- [iTunes](#)
- [Google Play](#)

Questions? Contact Carolyn K. Davis, Director of Finance and Administration for Academic Affairs, 4-7218 or carolyn.davis@cnu.edu