Connect my phone to the eduroam wireless network

To connect your smartphone to the eduroam wireless network simply navigate to your phone's wireless settings and select eduroam. In most cases you will be prompted to accept or "Trust" the server certificate used to encrypt your communication and will then be prompted to enter your username and password. CNU students, faculty, and staff should enter their CNU issued email address as their username.

> ⊘ **Authentication failure**
>
> Be aware; if you enter an incorrect password five times in a row, your device will be "temporarily blocked" from connecting to eduroam for 5 minutes. In the event this happens, simply wait five minutes before attempting to reconnect to eduroam, at which time your device will be unblocked and you will have five more chances to enter your username and password correctly.

- [Connect Smartphone to wireless network eduroam](#)

---

① Connect Smartphone to wireless network eduroam

iPhone, iPad, or iPod touch

- Open the Settings app, then tap Wi-Fi.

- Tap the information button ⓘ next to eduroam.

- Tap Private Address. If you device joined the network without using a private address, a privacy warning explains why

- Enter username and password

- Trust Certificate
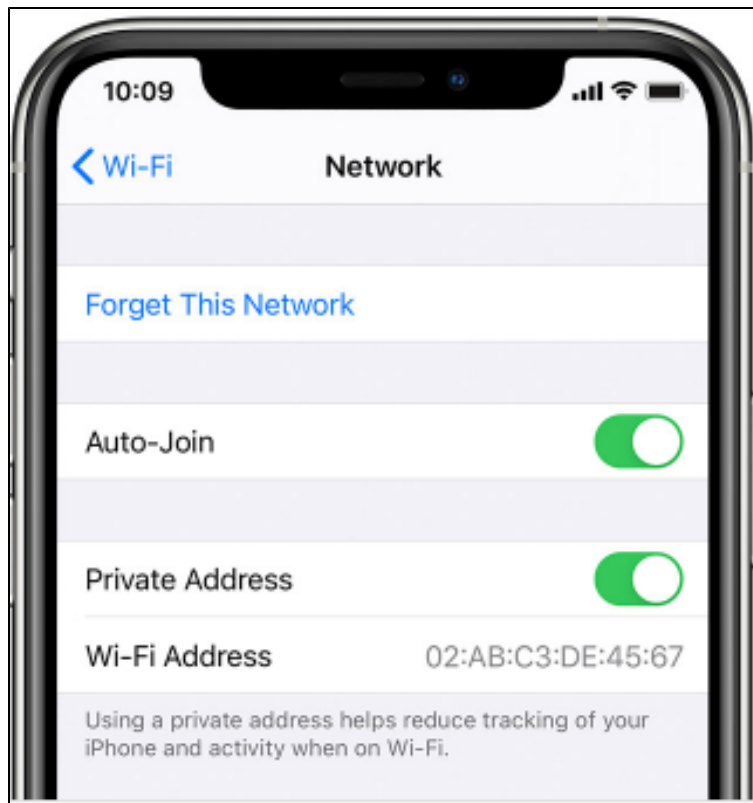
- **Security:** 802.1x EAP

- **EAP method:** PEAP

- **Phase 2 authentication:** MSCHAPV2

- **CA certificate:** Use System Certificate

- **Online Certificate Status:** Do Not Verify

- **Minimum TLS Version:** TLS v1.0

- **Identity:** "Enter your CNU email address"

- **Anonymous Identity:** "leave blank"

- **Password:** "Enter the password associated with your CNU email address"

- **Domain Name:** cnu.edu

> ⊘ Android users must turn off "Randomized MAC" by selecting the MAC Address Type field and then choosing the option "
> **Phone MAC**"

eduroam

EAP method

PEAP ▼

Phase 2 authentication

MSCHAPV2 ▼

CA certificate

Use system certificates ▼

Online Certificate Status

Do not validate ▼

Domain

Identity

Anonymous identity

Password

(unchanged)

Cancel　　Save

2

Once connected, open a browser and enter the following URL https://connect.cnu.edu

3

Click the "Begin eduroam Setup" link to download and install SecureW2