

# Access CNU Self Service (Windows & macOS)

## Software Requests and Availability



If you notice any software missing from the Self Service portals, please click the following link to submit a ticket and request a specific software application to be included in the Self Service application. **This applies to both Windows and macOS.**

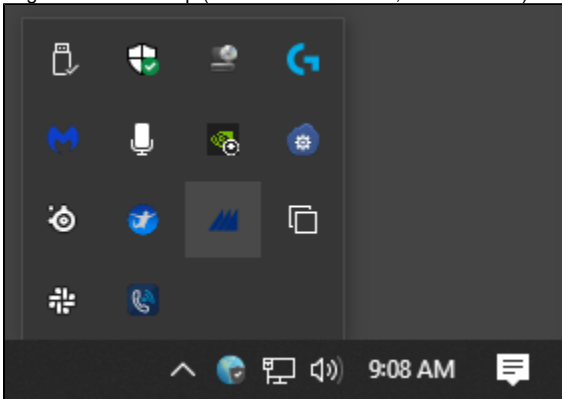
Submit Software Request



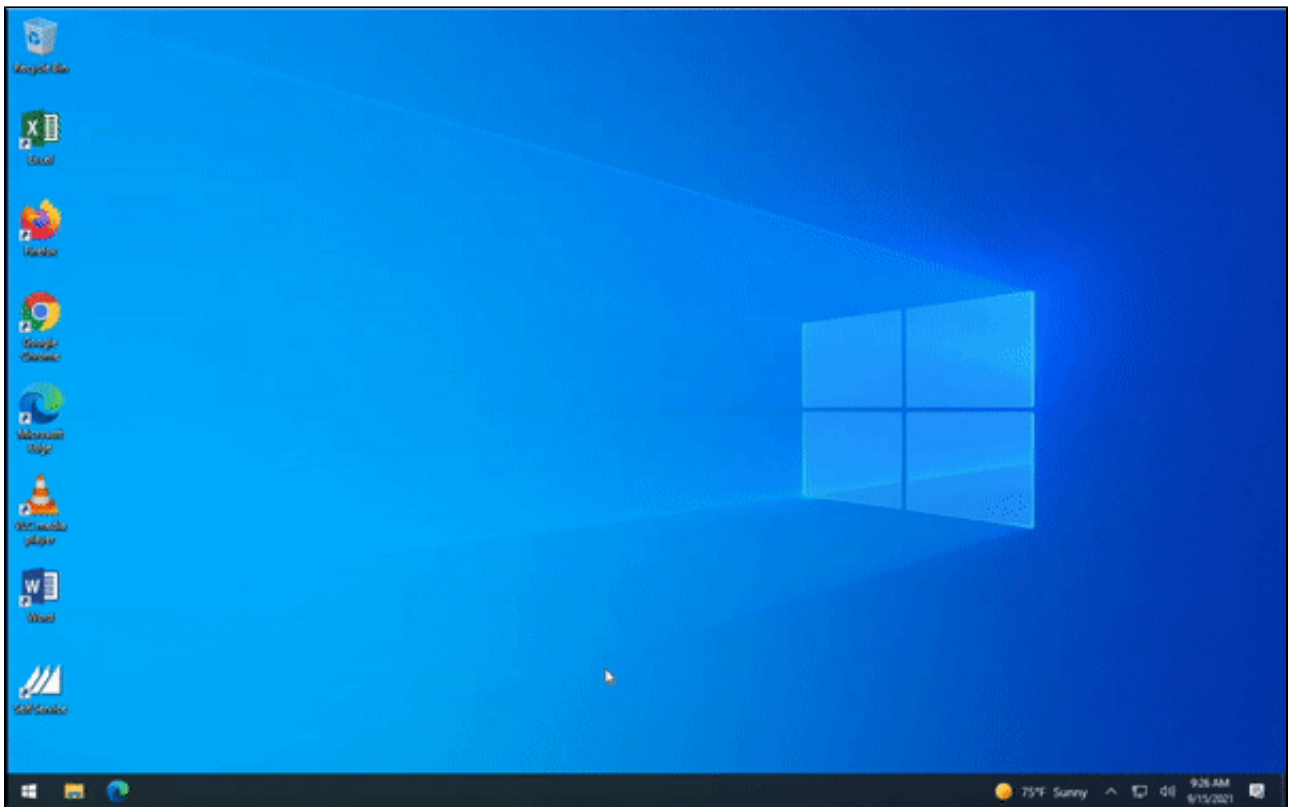
Currently, this page [HERE](#) documents what is available to CNU Staff and Faculty via our Self Service portal!

## Windows

1. Please navigate to the desktop (minimize all windows, shown below) or the system icon tray (lower right-hand corner).



- a.
2. Once you have navigated to these locations, double-click on the desktop icon labeled "Self Service" or once on the system tray icon.
3. Once in, you can navigate the software library and various other "fixes."



## macOS

1. Navigate to the "Launchpad" icon on your dock and click.
2. Once inside Launchpad, select the "Self Service" icon.
3. You will be prompted to sign in with your CNU Credentials; these are the same credentials used to sign into CNU Live, Scholar, Lecterns, etc... (Numbered account)
4. Once in, you can navigate the software library and various other "fixes."



