

Campus Knowledge Base



Hello, and welcome to IT Services Campus Knowledge Base! This is the repository of IT Services documentation designed to help you look up the answer to a wide variety of questions about the technology services available on campus. To get started, search for your topic of choice in the search bar below, or look for articles on the relevant topic the topic tag list.

Frequently asked questions

- [How do I install SPSS?](#)
- [How do I install PrintAnywhere?](#)
- [How do I install Microsoft Office 365?](#)
- [How do I setup the Duo Two-Factor Authentication Client?](#)

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Hot Topics--VPN and Two-Factor Authentication

- [VPN \(Virtual Private Network\) at CNU](#)
 - [Set Up VPN Access--MacOS](#)
 - [Access My Computer via VPN - MacOS](#)
 - [Set Up VPN Access--Windows](#)
 - [Access My CNU Computer via VPN - Windows](#)
- [Duo Two-Factor Authentication Client Setup](#)

Contact IT Services

[Submit a helpdesk ticket](#)

- **Phone:** (757) 594-7079
- **General Email:** ITService@cnu.edu
- **Helpdesk ticket email:** SDIncidents@cnu.edu
- **Helpdesk:** Tribble Library, 24 / 7 room
- **Hours:**

Day	Hours
Sunday	1-8 pm
Monday - Thursday	8 am - 9 pm
Friday	8 am - 5 pm
Saturday	10 am - 3 pm

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