

Enroll my Apple device in JAMF



The key benefits to enrolling your macOS device (if you are capable) is being able to download supported software regularly from our Self Service application. [CNU Self Service Article](#) goes into more detail as to what this looks like!

Please select your operating system that pertains to macOS:

- [macOS Version 11](#)
- [macOS Versions 10.14-10.15](#)
- [macOS Version 10.11-10.13](#)

macOS Version 11



The following steps outline the enrollment process for **macOS versions 11 (Big Sur)** and **require** administrative access. If you do not have administrative access to your Mac device, please call the IT Services Helpdesk at (757) 594-7079 and a technician will provide remote assistance.

1. Please navigate to <https://cnu.jamfcloud.com/enroll>
2. Sign in with your CNU Connect ID and password.
3. Install the first CA certificate.
 - a. Click **Continue**
 - b. The page will change to the next install prompt, please stay on the same webpage.
 - c. You will see a notification to open **System Preferences** to install the CA Certificate
 - d. On your Mac open **System Preferences Profiles**
 - e. The CA Certificate will be highlighted. Click **Install...** in the upper right corner of the window.
 - f. Return to the browser window
4. Install the MDM profile.
 - a. Click Continue
 - b. You will see a notification to open System Preferences to install the MDM Profile
 - c. Go back to the **Profiles** window and the MDM Profile will be highlighted. Click **Install...**
 - d. **This step requires administrative access; therefore, when prompted please type enter your administrative credentials.**
5. Once the CA Certificate and MDM Profile are installed the enrollment process is complete!

macOS Versions 10.14-10.15



The following steps outline the enrollment process for **macOS versions 10.14-10.15 (Mojave and Catalina)** and **require** administrative access. If you do not have administrative access to your Mac device, please call the IT Services Helpdesk at (757) 594-7079 and a technician will provide remote assistance.

1. Please navigate to <https://cnu.jamfcloud.com/enroll>
2. Sign in with your CNU Connect ID and password.
3. Install the first CA certificate.
 - a. The page will change to the next install prompt, please stay on the same webpage.
4. Install the MDM profile. **This step requires administrative access; therefore, when prompted please type enter your administrative credentials.**
5. Once the certificate and MDM profile is installed the enrollment process is complete!

macOS Version 10.11-10.13



The following steps outline the enrollment process for **macOS versions 10.11-10.13 (El Capitan, Sierra, and High Sierra)** and require administrative access. If you do not have administrative access to your Mac device, please call the IT Services Helpdesk at (757) 594-7079 and a technician will provide remote assistance.

1. Please navigate to <https://cnu.jamfcloud.com/enroll>
2. Sign in with your CNU Connect ID and password.
3. You will be prompted to download the QuickAdd.pkg, this will allow the computer to enroll in Jamf appropriately.
 - a. Upon downloading you will need to secondary click (right-click) the pkg file in order to "open" it properly. **This step requires administrative access; therefore, when prompted please type enter your administrative credentials.**
4. Proceed with installing the QuickAdd.pkg, when complete the computer will be enrolled in Jamf.

If you have a CNU-issued iPad please contact the support desk so we can assist with enrollment and proper management of the device.

